First United
SPEND LIFE WISELY®

Optimal Browser Settings for Online Banking



Google Chrome

Firefox

Internet Explorer 6

Internet Explorer 10

Safari 6

Safari

Optimal Browser Settings for Mozilla® Firefox® Running on Microsoft® Windows®

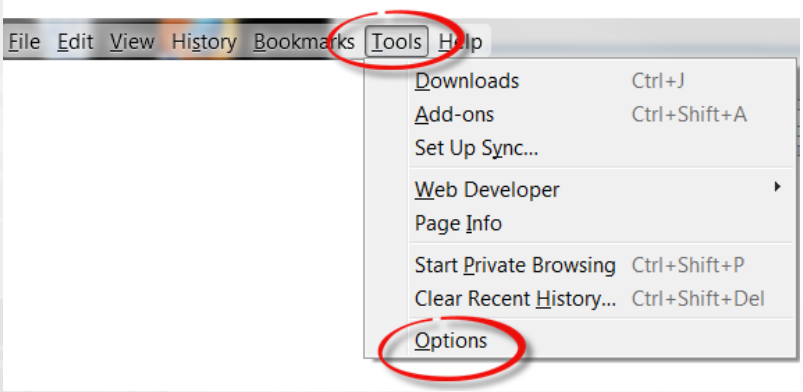
Each time you log in to our web site, it evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by email or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, so our web site cannot recognize the computer. If you are experiencing this, try changing the settings on your computer.

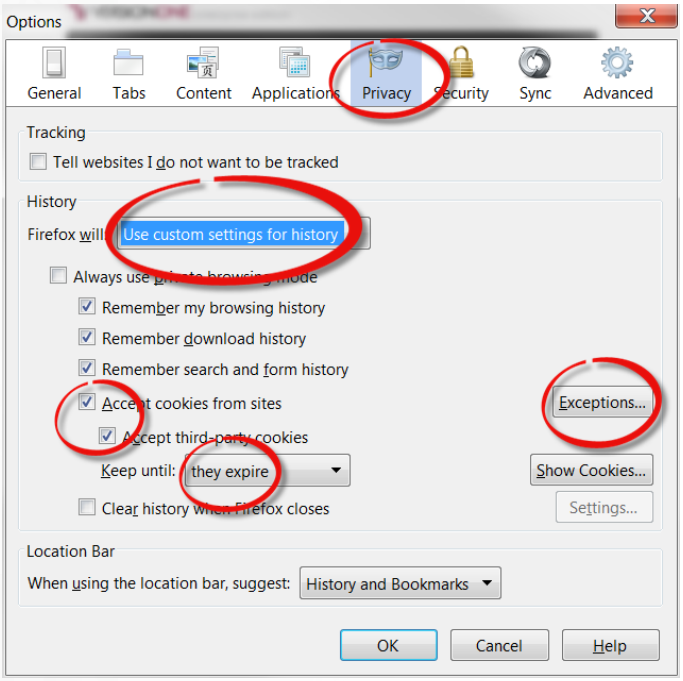
Here's how.

Set your computer to keep all web site cookies

1. *Browse to our web site. Do not log in.*
2. *At the top of the browser, click **Tools > Options.***

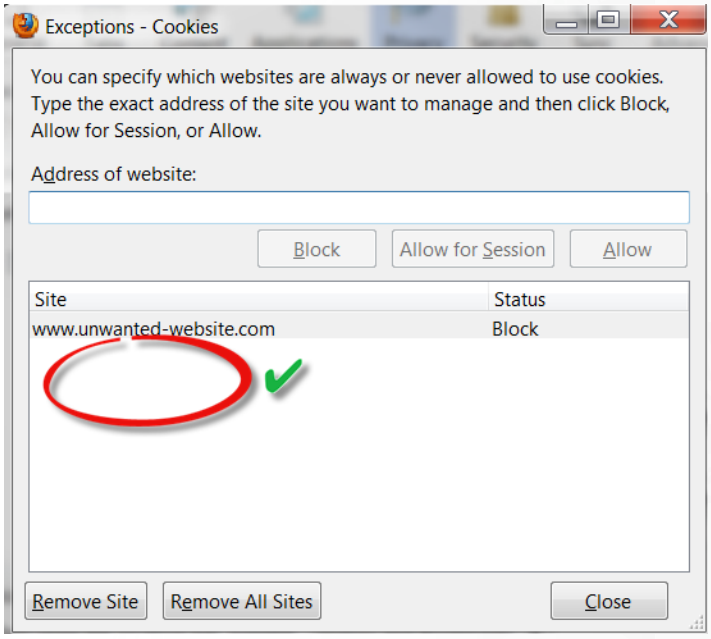


3. *On the Options window, click **Privacy.***
4. *In the History section, select **Firefox will: Use custom settings for history.***
5. *Make sure the check box for **Accept cookies from sites** is selected.*
6. *Make sure the check box for **Accept third-party cookies** is selected. It is acceptable for other check boxes to be selected, as well.*
7. *Make sure that **Keep until they expire** is selected in the **Keep** until setting.*



Continued...

8. *Click **Exceptions.***



9. *Verify that our web site is NOT listed on the **Exceptions-Cookies** window. If it is, select it then click **Remove Site.***

10. *Click **Close.***

11. *Click **OK.***

12. *Log in to our web site, selecting **Register computer for future use** when prompted. Supply the text or email code as soon as you receive it.*

The next time you log in, you should not need a code.

Thank you for your patience in performing these steps. Please contact us if you have questions.

Optimal Browser Settings for Internet Explorer® Running on Microsoft® Windows®

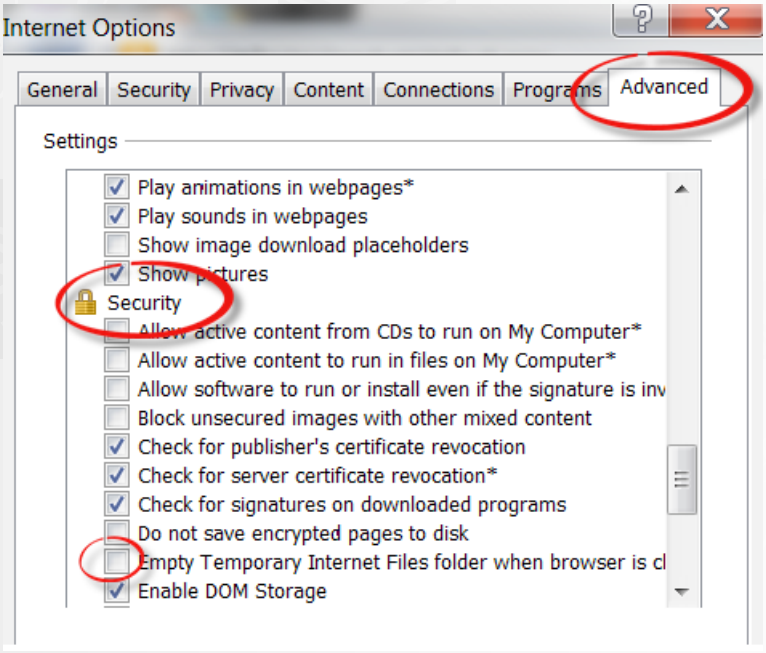
Each time you log in to our web site, it evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by email or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, so our web site cannot recognize the computer. If you are experiencing this, try changing the settings on your computer. Here's how.

If you have Internet Explorer 7 or 8:

Set your computer to keep all web site cookies:

1. *Browse to our web site. Do not log in.*
2. *At the top of the browser, click **Tools > Internet options.***
3. *On the Internet Options window, click the **Advanced** tab.*



4. *Under **Security**, verify that the check box for **Empty Temporary Internet Files folder when browser is closed** is cleared.*
5. *Click **OK.***
6. *Log in to our web site, selecting **Register computer for future use** when prompted. Supply the text or email code as soon as you receive it.*

Thank you for your patience in performing these steps. Please contact us if you have questions.

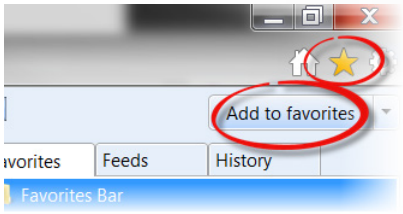
See the next section if you have Internet Explorer 9.

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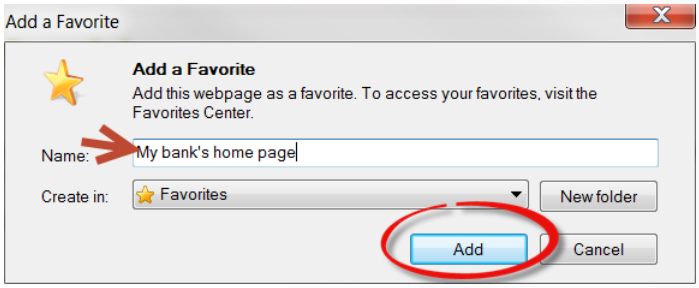
If you have Internet Explorer 9:

Set our web site as a Favorite in your browser (if you have not already):

1. *Browse to our web site. Do not log in.*
2. *In the top right corner of the browser, click*  *>* ***Add to Favorites.***



3. *Change the description in the* ***Name*** *box, if you choose.*

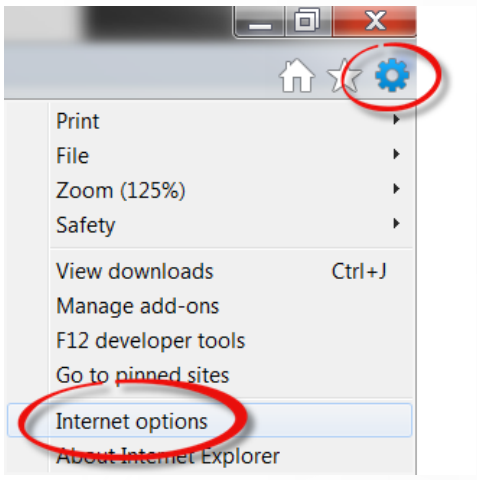


4. *Click* ***Add.***

(You may also choose to add other web sites as "Favorites".)

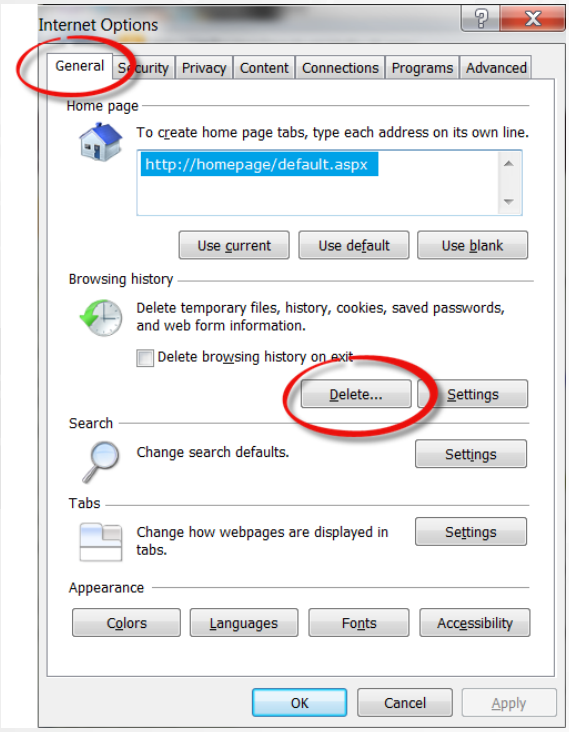
Set your computer to keep cookies for Favorite web sites:

1. *Browse to our web site. Do not log in.*
2. *Click*  *>* ***Internet options.***



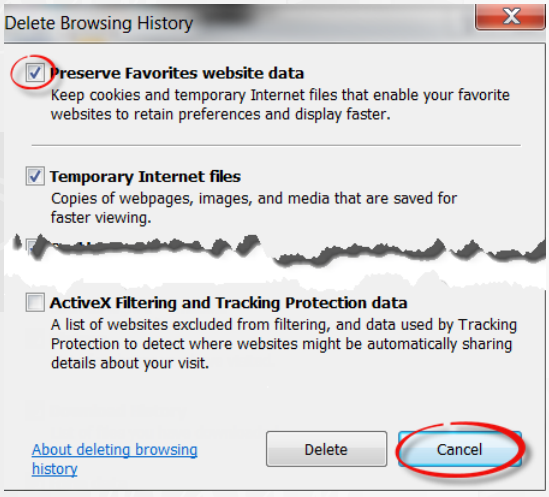
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3. *On the Internet options window, click the **General** tab.*



4. *In the Browsing history section, click **Delete...***

5. *On the Delete Browsing History window, the top option is **Preserve Favorite website data.** Make sure this option's check box is selected.*



6. *Click **Cancel.** (This retains your setting without deleting cookies at this time.)*

7. *Click **OK.***

8. *Log in to our web site, selecting **Register computer for future use** when prompted. Supply the text or email code as soon as you receive it.*

The next time you log in, you should not need a code.

Thank you for your patience in performing these steps.
Please contact us if you have questions.

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Optimal Browser Settings for Internet Explorer® 10 Running on Microsoft® Windows® 8

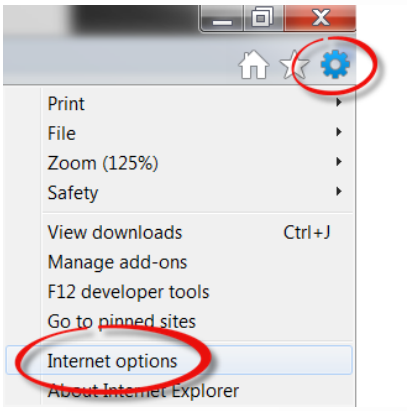
Each time you log in to our web site, it evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by email or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, so our web site cannot recognize the computer. If you are experiencing this, try changing the settings on your computer.

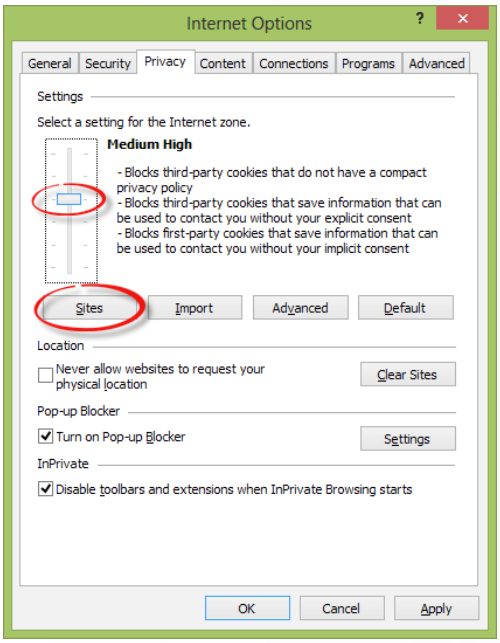
Here's how.

Set your IE10 browser (in Desktop Mode) to keep all web site cookies

1. *Access IE 10 in Desktop Mode.*
2. *Browse to our web site and access the login page. Make note of the address there.*
3. *Click*  *>* ***Internet options.***

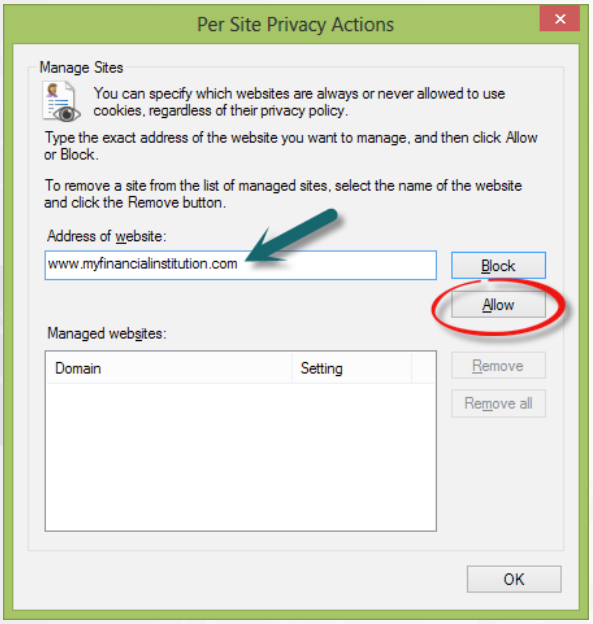


4. *On the Internet options window, click the* ***Privacy tab.***

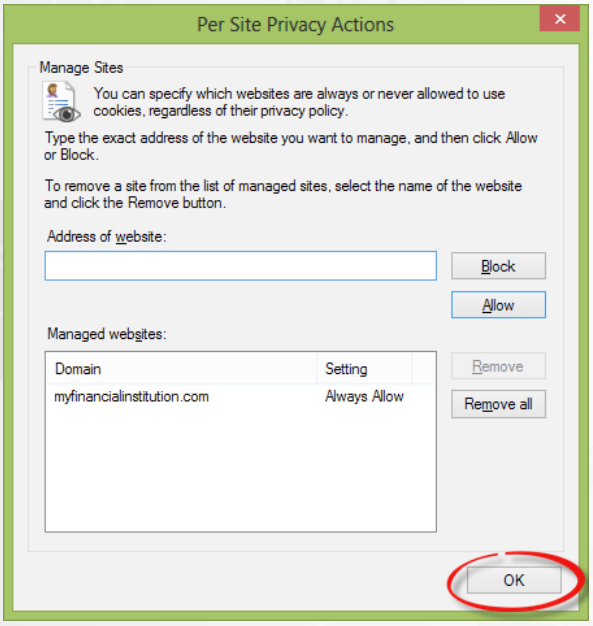


Continued...

5. *Notice where the slider is. Move the slider to a point that does not block or allow all cookies.*
6. *Click the **Sites** button to show the **Per Site Privacy Actions** window.*



7. *In the **Address of website** box, type our address.*
8. *Click **Allow.***



9. *Click **OK.***
10. *Return to the **Privacy** tab (and return the scroll bar to its original position, if you wish). Click **OK.***
11. *Log in to our web site, selecting **Register computer for future use** when prompted. Supply the text or email code as soon as you receive it.*

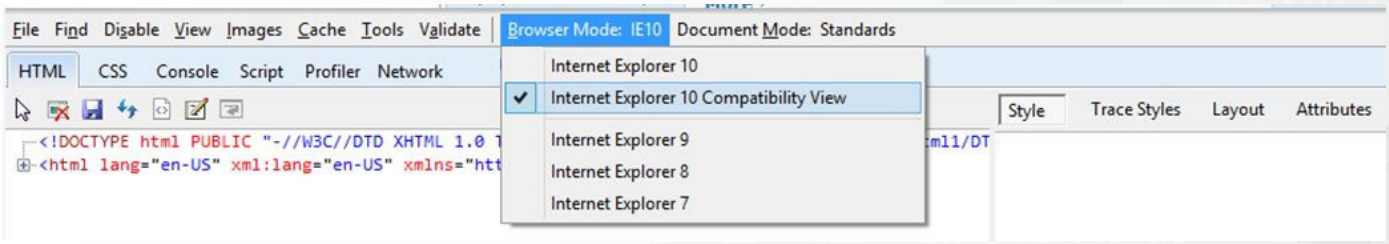
The next time you log in, the system should not prompt you for a code. If it does, you may need to repeat these steps, adjusting the address on the Sites tab to match the address that appears in the address bar after you log in. Thank you for your patience in performing these steps. Please contact us if you have questions.

Continued...

To view our website more easily in Internet Explorer 10 (Desktop Mode)

If you are having trouble with our web site's display in IE10, please follow these steps:

1. *Browse to our web site in IE10.*
2. *Press the **F12** key on your computer keyboard to display a panel at the bottom of the screen.*



3. *Click the **Browser Mode IE10** menu and select **Internet Explorer 10 Compatibility View.***
4. *Close your browser to save this setting.*

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Optimal Browser Settings for Apple® Safari® 6.1 on Mac OS

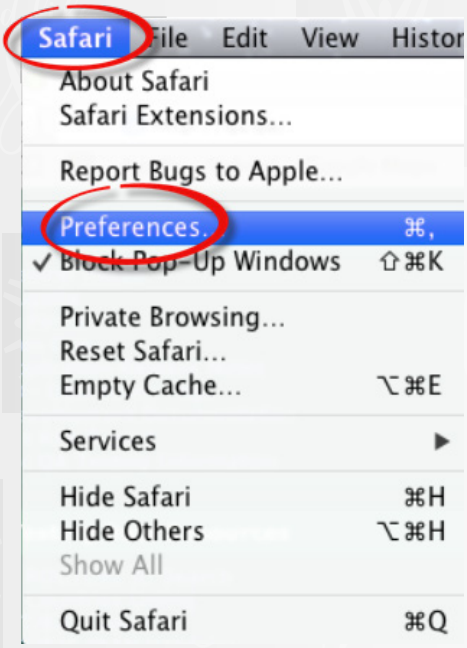
Each time you log in to our website, it evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by email or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, and our website cannot recognize the computer. If you are experiencing this, try changing the settings in your browser. Here's how.

Safari 6.1 is only available on Mac OS®.
The steps below are for MAC OS version 10.7.x

Set your browser to keep some or all website cookies

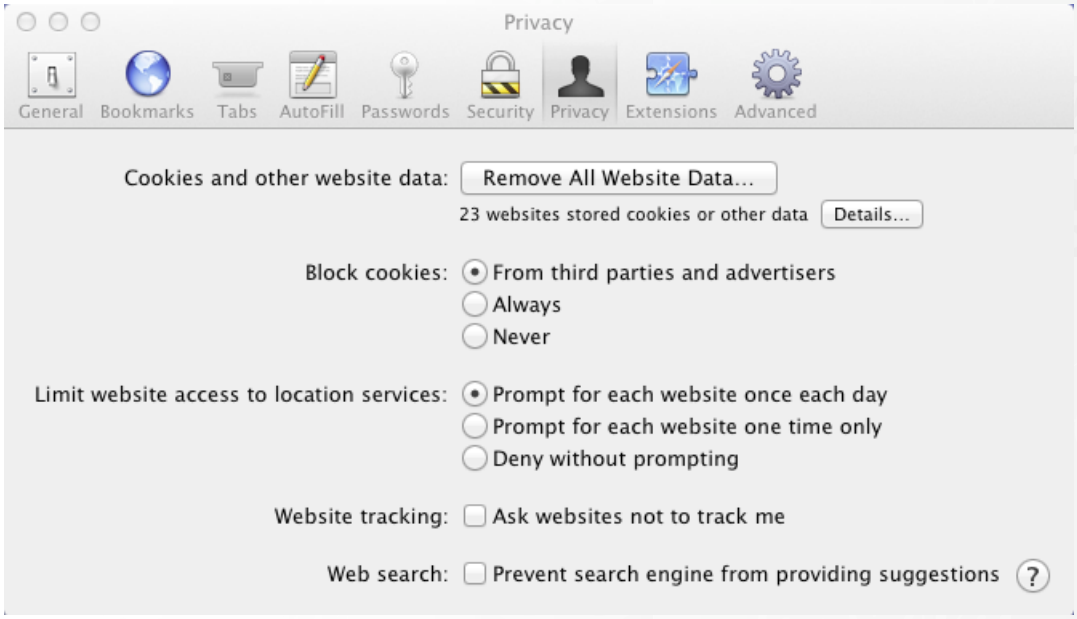
1. *Browse to our website in Safari.*
2. *In the left corner of the toolbar, click **Safari** to display a menu.*



3. *Click **Preferences** to display the Preferences box.*

Continued...

4. *Click **Privacy** to display that tab.*



5. *Do not click **Remove All Website Data.***

6. *For **Block cookies,** make sure that **Always** is not selected. Select either of the other choices. (If **From third parties and advertisers** was previously selected and Safari still deleted our cookies, try changing this selection to **Never.**)*

7. *Click the close button*  *to save your settings and exit the Preferences box.*

The second time you log in after this, you should not need to provide a code.
Thank you for your patience in performing these steps. Please contact us if you have questions.

Optimal Browser Settings for Apple® Safari® 5.1 on Mac OS

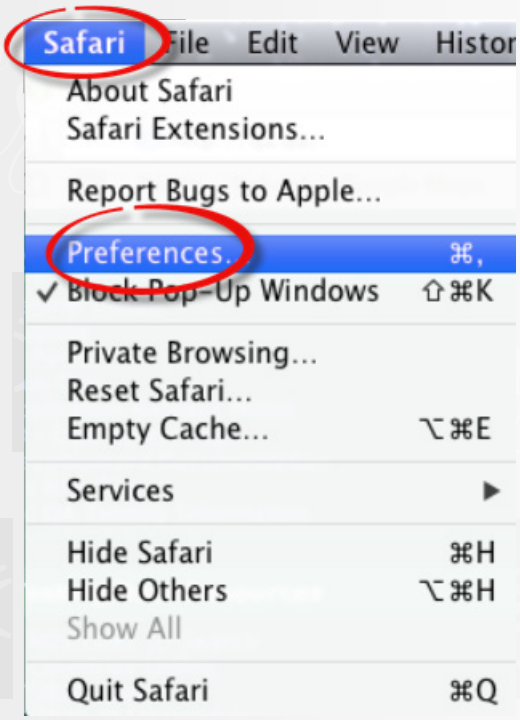
Each time you log in to our website, it evaluates whether you are using the same computer and browser you registered with us. Our site looks for our cookies (electronic markers) in your computer's memory; if it doesn't find them, we ask you to identify yourself again by providing a code that you receive by email or text. After your computer is registered, you shouldn't need to provide a code again for that computer using that browser. (Note: Each time you use a public computer, you must provide a code as a security measure.)

On rare occasions, people cannot log in without registering their computer each time – even after they have registered it already. This may mean that their computer's browser is clearing our cookies, and our website cannot recognize the computer. If you are experiencing this, try changing the settings in your browser. Here's how.

If running on Mac OS® X

Set your browser to keep some or all website cookies

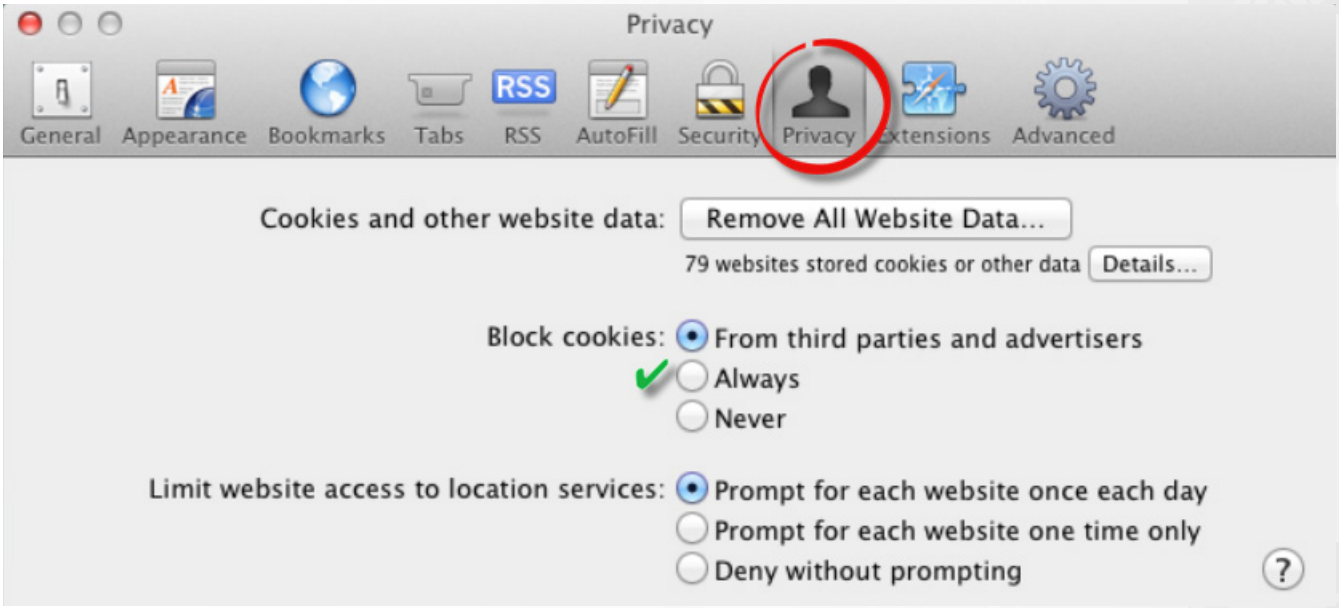
1. *Browse to our website in Safari.*
2. *In the left corner of the toolbar, click Safari to display a menu.*



3. *Click **Preferences** to display the Preferences box.*

Continued...

4. *Click **Privacy** to display that tab.*



5. *For **Block cookies,** make sure that **Always** is not selected. Select either of the other choices. (If **From third parties and advertisers** was previously selected and Safari still deleted our cookies, try changing this selection to **Never.**)*

6. *Do not click **Remove All Website Data.***

7. *Click the red close button*  *to save your settings and exit the Preferences box.*

The second time you log in after this, you should not need to provide a code.

Thank you for your patience in performing these steps. Please contact us if you have questions.

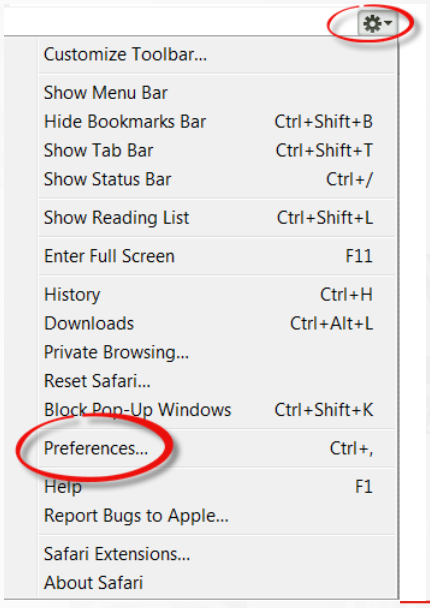
If running on Windows® XP or Windows® 7

Set your browser to keep some or all website cookies

1. *Browse to our website in Safari.*

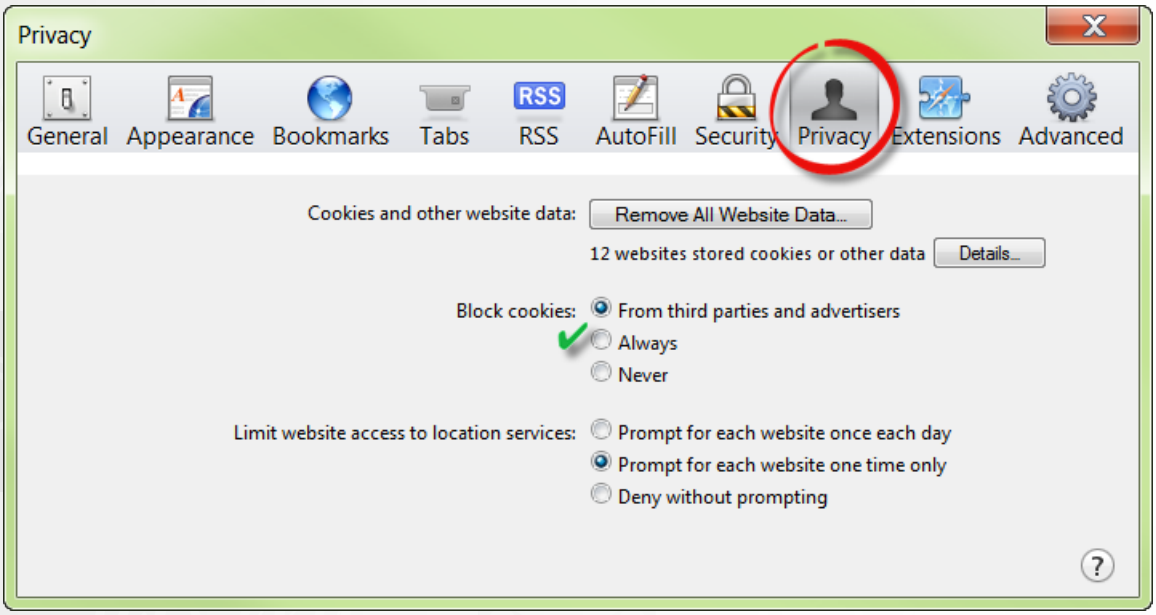
2. *In the top right corner of the browser, click*  *to display a menu.*

3. *Click **Preferences** to display the Preferences box.*



Continued...

4. *Click **Privacy** to display that tab.*



5. *For **Block cookies,** make sure that **Always** is not selected. Select either of the other choices. (If **From third parties and advertisers** was previously selected and Safari still deleted our cookies, try changing this selection to **Never.**)*
6. *Do not click **Remove All Website Data.***
7. *Click*  *to save your settings and exit the Preferences box.*

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